Barnet Enfield and Haringey Clinical Strategy



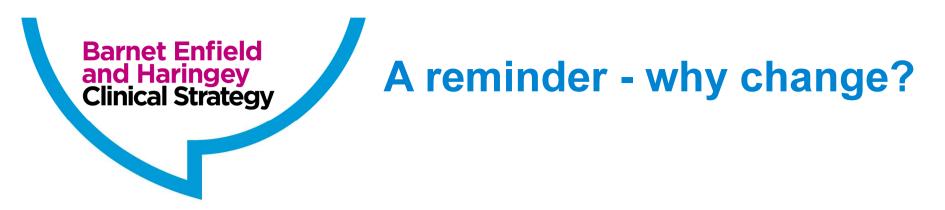
Update to Barnet OSC 3 October 2013

Siobhan Harrington, BEH Clinical Strategy
Programme Director

• Cathy Geddes, Director of Clinical Strategy, Barnet and Chase Farm Hospitals NHS Trust

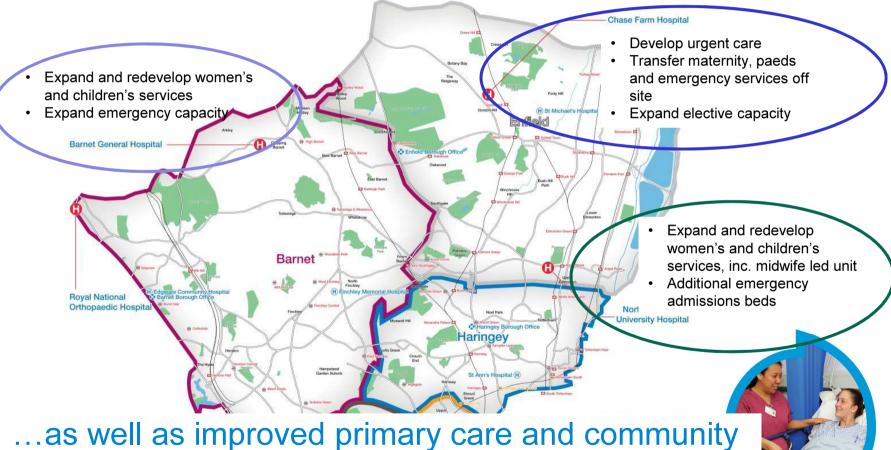
• Ian Mitchell, Medical Director, Barnet and Chase Farm Hospitals NHS Trust





- Safer care, higher quality care
- Sustainable hospital and medical workforce
- More senior doctor presence making better decisions about patient care
- A&Es becoming specialist emergency centres
- Maternity units with more midwives and consultant care
- A dedicated planned care hospital at Chase Farm, with specialist centre for surgery

Delivering improved hospital <u>services</u> for the local population



services across the three boroughs

Barnet Enfield

and Haringey Clinical Strategy



- 25 September: GPs and hospital clinicians have agreed together that the timing is right for the planned changes to be implemented
- Two Trusts agreed they were ready for changes to be implemented
- These decisions mean we now move forward with implementing the planned changes
- Not to make these necessary changes now before winter increases the risk to patients and could jeopardise safety.





- Last woman discharged from labour ward at Chase Farm Hospital and labour ward closes on 20 November
- Neonates move from Chase Farm to Barnet Hospital completed by 20 November
- Chase Farm A&E closes overnight 9 December
- Publicity campaign to alert local population includes bus and newspaper adverts
- External assurances on quality and safety through Clinical Cabinet and NHS England.





Progress update

- BEH programme implementation currently on track
- Building works progressing well at Barnet Hospital and North Middlesex University Hospital
- Recruitment campaign at NMUH on track. Consultation process at BCF complete
- Deep dives into clinical workstreams continuing; reviewing activity, plans and mitigating risks
- Detailed transition planning across both Trusts to work through the operational detail of service changes
- Increased focus on communications and engagement including advertising service changes.





Barnet and Chase Farm Hospitals NHS Trust

place

- Building works A&E and maternity on track
- Expanded and improved Children's PAU and emergency department open
- Adult assessment unit opened
- New additional resuscitation bays in the department
- Surgical Willow Ward opened
- Obstetric high dependency unit opened
- Older Person's Assessment Unit opened 16 September
- Performance concerns continue
- New acute medical model
- Delayed transfer of care working group in across Barnet
- Agreed free bus between Barnet Hospital, Chase Farm Hospital and North Middlesex Hospital

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Barnet and Chase Farm Hospitals NHS Trust: performance

Indicator	Performance 2012/13	Performance Q1 2013/14	Performance Q2 (July & August) 2013/14	National standard
Time to initial assessment	6 minutes	9 minutes	11 minutes	Median wait at or below 15 minutes
Time to treatment decision	72 minutes	78 minutes	65 minutes	Median wait below 60 minutes
Total time in A&E	95.2%	90.5%	89.9%	95% of patients to wait no longer than four hours from arrival to admission, transfer or discharge
Total time in A&E	345 minutes	259 minutes	258 minutes	95 th percentile below 4 hours
Unplanned reattendance rate	6.90%	7.45%	7.41%	Rate below 5%
Left without being seen	3.49%	3.95%	3.44%	Rate at or below 5%
Attendance per 100k population (this is not a calculable figure as attendances cross borough boundaries, so actual attendance volumes have been provided instead)	158,489 attenders	40,598 attenders	26,550 attenders	



Barnet and Chase Farm Hospitals NHS Trust

Barnet Hospital site

- GP delivered UCC at Barnet A and E (40% of attendances)
- Establishing PACE, RAID and TREAT at Barnet Hospital
- Introduction of rapid access team for patients with mental health problems
- · Introduction of emergency ambulatory care model
- Paediatric Assessment Unit
- Flow improvements such as 'home for lunch', and early facilitated discharge

Chase Farm Hospital site

- GP delivered UCC at Chase Farm site (40% of attendances)
- Older Person's Assessment Unit
- Paediatric Assessment Unit
- Community beds.





Barnet and Chase Farm Hospitals NHS Trust

- Rapid Improvement Plan (RIP) led by Enfield CCG Urgent Care Board and Trust Development Agency Support
- Focus on delayed transfers of care and admission avoidance schemes, led by Barnet CCG.
- Review of emergency pathway to include senior decision makers at the beginning of the patient journey.



Barnet Enfield and Haringey Clinical Strategy

Barnet CCG

- Delayed Transfer of Care actions to support Barnet, Enfield, Camden and Herts
- DTOC steering group established chaired by Barnet Chief Officer
- Hospital discharge quality standards agreed
- Choice policy agreed by all partners, providers, local authorities
- Weekly validation and information (blockage) exchange strengthened with all partner input including CCG monitoring and assurance
- Weekly Barnet Council and BEH Clinical Strategy Implementation Group chaired by Chief Officer/Director and extended to neighbouring boroughs by teleconference
- Review of CLCH admission criteria pathways and protocols by end October
- Implementation of the Joint Older Persons' Assessment model based on community casefinders
- Purchase of 24 additional nursing home beds with a range of support, funded from additional allocation
- Funding of an additional 32 bed ward for intensive rehabilitation at the Royal Free Hospital for six months
- Immediate improvements in CHC process to reduce delays.





Continued communications and engagement

- Equality workshops completed: new ones planned in October
- GP and clinician briefings continuing into November
- Month long public engagement in local shopping centres from 7 October (Barnet Spires w/c 14 October: other sites include Brent Cross, Wood Green; Palace Gardens; Waltham Cross)
- Choose Well Campaign in progress across three boroughs with support from the Commissioning Support Unit
- Continuing engagement in Hertfordshire with GP and patient events
- Monthly programme newsletters and press releases
- Letter to local Universities, colleges, schools and nurseries
- workstream factsheets and FAQs published
- Bus campaign regarding the changes to emergency care
- Hospital newsletters and patient information
- Communication with community groups across Barnet, Enfield and Haringey.





7 weeks to go

- Continued and ongoing modelling for capacity across the system to ensure safe transition
- Workforce recruitment steps up
- Communications and engagement around A&E and urgent care picks up
- Emergency planning continues
- Building works completed
- NHS England assurance ongoing
- Transition plans pick up pace
- Clinical Cabinet continues.





Thank you

Your Questions?

